

How to Return an Item

We accept returns mailed within 14 days of the date we shipped to you. If for any reason, you are not happy with your order, please follow these steps for a successful return:

- ✓ **Keep the cushion or item in its original condition.** If we don't receive the item in its original condition we may be obliged to charge a restocking fee. We can only guarantee perfectly matching shades of a given color when cushions and covers are ordered together in a set.
- ✓ **Call (800-331-7751) Or E-mail (return@samadhicushions.com)** for a return Authorization Number. **This number must appear as part of the address on the returned package.** Our shipper will not accept a package that does not have a visible return number.
- ✓ **Write the return number (R#) on the address label to Samadhi Cushions as follows:**
Samadhi Cushions
30 Church Street
Barnet, VT 05821
R#-_____
- ✓ If you are returning for credit or exchange, **please include a note** specifying the items you would like in exchange. Always include a daytime phone number so we can contact you.
- ✓ **Include the bottom portion of this slip in the box.**

We will refund for the cost of the item, but not the shipping costs. Refunds are made promptly by Company check and mailed to you. Please advise us if the refund should be mailed to an address other than your delivery address.

Thank you. We look forward to serving you!
Sincerely,
The Samadhi Cushions Staff

Date you received the item: _____

Date returned: _____

Reason for the return (this is very helpful for us)

**Did you remember to put the Return Number
on the outside of the package?**